

Frequently Asked Questions (FAQ)

Academic Bank of Credits

1. What is the Academic Bank of Credits (ABC)?

The Academic Bank of Credits (ABC) is a visionary initiative by the Government of India under the National Education Policy-2020. It serves as a digital platform designed to empower students with the freedom to navigate their academic journeys, enabling them to seamlessly transfer, accumulate, and redeem educational credits across various Higher Education Institutions (HEIs).

2. What is the core objective of ABC?

At its heart, ABC aims to provide students with the ability to exercise academic mobility by facilitating credit transfers across diverse degree programs and institutions. This flexibility allows them to chart a course towards the attainment of degrees, diplomas, and postgraduate diplomas, in line with their aspirations.

3. How does the ABC system operate?

The ABC system functions through the issuance of unique ABC IDs to students, empowering them with an interactive dashboard for monitoring credit accumulation and offering the choice to initiate credit transfers when transitioning between institutions or programs.

4. Who is eligible to access ABC?

Currently, the ABC system is accessible to eligible learners enrolled in Higher Educational Institutions (HEIs). Importantly, there is no age restriction for individuals desiring to engage in lifelong learning through ABC.

5. When do credits qualify for transfer, accrual, and redemption via ABC?

Credits earned during or after the academic year 2021-2022 in registered HEIs are eligible for seamless credit transfer, accrual, and redemption through the Academic Bank of Credits.

6. How can academic institutions participate in ABC?

Participation for academic institutions is contingent on their registration with ABC. These institutions are entrusted with the responsibility of uploading credit data, securely linked to students' ABC IDs, onto the Academic Depository.

7. What are the key features that distinguish ABC?

ABC stands out by empowering academic institutions to manage credit integrity, preserving the confidentiality of student records, facilitating effortless digital credit transfer, and expediting credit recognition.

8. What are the advantages that ABC brings to students and institutions alike?

ABC fosters multiple entry and exit points for students, ensures the storage of student credits for a minimum of 7 years, streamlines transparent credit transfer, and enhances curriculum flexibility and development for academic institutions.

9. What are the fundamental processes encompassed by ABC?

The Academic Bank of Credits (ABC) validates, accumulates, and transfers credits from Higher Education Institutions, including online courses. It promotes curriculum flexibility, allows credit accrual from skill courses, and offers administrative support, ensuring a versatile and student-centered credit system.

10. How are ABC IDs generated for students?

ABC IDs can be generated for students through several modes, including DigiLocker, UMANG, CSC and the dedicated ABC portal/QR scanning, each offering a step-by-step procedure.

11. What is the process for creating an ABC ID via DigiLocker?

Creating an ABC ID via DigiLocker entails a straightforward process that involves either signing up or signing in on the DigiLocker portal, providing the necessary information, and selecting the Academic Bank of Credits for ID generation.

12. What is the procedure for generating an ABC ID through QR code scanning?

QR code scanning provides a simplified method for students to create ABC IDs by scanning a QR code, entering additional details, and generating the unique ID.

13. How can an ABC ID be created via the UMANG portal?

Creating an ABC ID via UMANG involves registration or logging in, entering the mobile number and OTP, configuring a security PIN, and selecting the Academic Bank of Credits for ID creation.

14. What is the process for creating an ABC ID via the dedicated ABC portal?

Students can generate ABC IDs on the dedicated ABC website by registering, logging in, and entering personal and academic information.

15. How can academic institutions efficiently create ABC IDs?

Institutions can efficiently create bulk ABC IDs through the National Academic Depository (NAD) portal, which involves account creation, data preparation, and the upload of a CSV file containing student details. Alternatively, they can leverage dedicated APIs designed for facilitating the creation of bulk ABC IDs.

16. What responsibilities do registered academic institutions bear regarding credit data?

Registered academic institutions have a pivotal role in ensuring that credit data is accurately uploaded to the National Academic Depository, thereby reflecting this data in the Academic Bank of Credits.

17. Is ABC accessible to non-HEI learners?

Presently, ABC is open to eligible learners within Higher Educational Institutions (HEIs), with no specific age-based restrictions on learning within the ABC framework.

18. How does ABC foster educational flexibility?

ABC empowers students to switch between programs and institutions without losing previously earned credits, thus enabling a more personalized and adaptable educational path.

19. How does ABC contribute to the enhancement of curriculum design and development?

ABC promotes greater transparency and allows institutions to introduce more flexible curriculum designs, catering to various programs and supporting interdisciplinary approaches.

20. How does ABC assist institutions in maintaining credit integrity?

ABC grants institutions the capability to manage and safeguard the integrity of credits, ensuring they are securely preserved and transferred within the system.

21. Are there any associated costs with creating ABC IDs?

Typically, the creation of ABC IDs is provided to students without cost, making it an accessible resource for academic tracking.

22. How does ABC streamline administrative efficiency?

ABC significantly reduces reliance on traditional paper-based records, enhancing the efficiency of record-keeping and alleviating administrative burdens.

For Students:

1. How should I address technical issues while creating my ABC ID or accessing my credits?

If technical issues arise, you can reach out to the dedicated ABC support for prompt assistance.

2. What if I identify errors in the credits stored in my ABC account?

In cases of discrepancies, you can contact your academic institution's administrative department to correct and update your credit records within the ABC system.

3. How can I monitor the progress of my credit transfer requests within ABC?

You can track the status of your credit transfer requests through the ABC dashboard. If you require immediate assistance or have concerns, utilize the available support channels for timely solutions.

4. What steps should I take if I've forgotten my ABC ID or login details?

If you forget your ABC ID or login information, use the account recovery options provided by the platform to regain access to your account.

5. How can I ensure the security of my personal data within the ABC system?

To maintain data security, practice robust online security measures. Create strong, unique passwords, avoid sharing login credentials, and promptly report any security concerns for resolution.

For Academic Institutions:

1. How can academic institutions address issues related to credit data uploads?

In instances of difficulties with credit data uploads, academic institutions can leverage video conferencing support sessions held from Monday to Friday between 2:30 pm and

5:30 pm. ABC representatives are available in real-time to provide guidance and solutions.

2. How can academic institutions maintain data accuracy and integrity within the ABC system?

Academic institutions must uphold strict data accuracy and integrity standards when uploading credits. Regularly review and validate credit data to minimize errors. Utilize the available support channels for immediate assistance.

3. What resources are accessible to train academic institution staff for efficient use of ABC?

Academic institutions can access training materials and resources offered by ABC, including video conferencing sessions to effectively train their staff.

4. How should academic institutions handle student disputes concerning credit discrepancies in ABC?

Academic institutions should establish a well-defined grievance redressal mechanism. They must promptly address student disputes, investigate discrepancies, and ensure accurate credit records. Utilize the available support channels for real-time assistance.

5. How can academic institutions encourage students to maximize the benefits of the ABC system and understand its advantages?

Academic institutions can organize awareness sessions, workshops, and seminars to educate students about ABC and its advantages in shaping their academic journey. For specific queries and guidance, they can leverage the available support channels.